



TERMS AND CONDITIONS

These Terms and Conditions govern all services provided by Obi Ofor Logistics Services. By using our services, you agree to comply with and be bound by the following terms:

1. Declaration of Shipment Contents

The sender must declare the contents of the shipment. Failure to do so absolves Obi Ofor Logistics Services of any liability for undeclared items.

2. Declaration of Item Value

Customers must declare the value of any valuable items before shipment.

3. Insurance Fee and Compensation Policy

Customers are required to pay a 4.8% insurance fee based on the declared value of valuables. In the event of damage or loss, and following a full investigation, compensation will be provided at 42% of the declared value.

4. Proof of Ownership

Customers must present the original purchase receipt of the valuable item(s) before any compensation can be processed.

5. Evidence of Damage

Customers must provide photographic evidence of any damaged goods.

6. Accuracy of Delivery Address

Obi Ofor Logistics Services will not be liable for any loss resulting from an incorrect delivery address provided by the customer.

7. No Refund Policy

No refunds will be issued after goods have been shipped.

8. Payment Requirement

Payment must be confirmed before shipment is dispatched.

9. Claims and Compensation Timeline

Claims will only be processed after a thorough investigation. Any approved compensation will be paid in three (3) installments within ninety (90) days.

10. Shipping Delays

Due to shipping constraints, delivery may take longer than anticipated. Customers should allow for possible delays.

11. Concealed Items

We are not liable for any concealed items found within the shipment.

12. Prohibited Items

The shipment of prohibited items is strictly forbidden. If such items are discovered, the customer will be reported to the relevant authorities and may face arrest and prosecution.

13. Identification Requirement

Customers must provide valid identification when sending or receiving goods.

14. Acknowledgment and Agreement

Customers must sign this agreement before their shipment can be processed by our office.

15. Shipment Tracking

Customers are responsible for tracking their shipments and monitoring the waybill status.

16. Condition of Goods

Customers must ensure that goods are in good condition before shipment. Obi Ofor Logistics Services is not liable for damage to perishable or already damaged goods.

17. Pallet Weight Charge

An additional weight of 1KG applied to palletized shipments.

I hereby acknowledge that I have read, understood, and agreed to the Terms and Conditions governing the services provided by Obi Ofor Logistics Services. By signing below, I confirm that I accept all the terms outlined and agree to be bound by them in full.

SENDER’S FULL NAME	
TELEPHONE NUMBER	
FULL ADDRESS	
SIGNATURE	
DATE	

OFFICIAL USE ONLY

Authorizing Officer’s Name:	
Date:	
Signature/Official Stamp:	